

FIRST RESPONDER TRAINING COURSE



iEMPAThIZE^{•ORG}™

FIRST RESPONDER TRAINING COURSE

EMPATHY = "ENDING IT"

WAYS TO ACCESS TRAINING



ONLINE COURSE

A group course is recommended, but an open-source online course is offered for those with limited time and resources through an online learning platform. It can be completed at your own pace and is available upon registration of your organization. The course is comprised of 4 modules: Victim Centered Approach, Empathetic Approach, Red Flags, and Partnership & Collaboration. This course takes an average of one hour to complete and includes a completion certificate.



GROUP COURSE

The First Responder series is also available as a stand-alone course and conducted in a group setting using the same media as the online course. This course can be taught in any location with your group. Content is led by an on-site facilitator and provides a Q&A session to addresses real-life scenarios.



GROUP COURSE + EXHIBIT

In addition, where possible, the facilitator led group course can be enhanced by including the Apathy Exhibit as part of the experience. The Apathy Exhibit is an immersive educational exhibit that ignites empathy and empowers participants with a response to the issues of exploitation. It is a multimedia journey told through original film, photography, and genuine artifacts with either self-guided or interactive tours available.



"As first responders, we run a variety of calls. Human trafficking is thought to be done undercover when in reality it is done right out in the open. We have the unique ability to P.A.V.E a path to freedom for victims by checking our Posture, Attitude, Verbiage and Empathy before we walk into any call. We owe our community and these patients 15 seconds to check our personal P.A.V.E.ment prior to any call we run, and by doing this, we may be able to provide freedom through the care we provide!"

-Matt Driscoll, First Responder & iEmpathize Strategic Council Partner

OVERVIEW

The First Responder Training Course is designed to address human trafficking specifically from the unique perspective of a firefighter, EMT, paramedic, and 911 dispatcher. First responder professionals are uniquely positioned to address and identify trafficking situations and are often the first to come into contact with a potential victim or crime. Their role is critical in identifying and responding to human trafficking cases. This course provides tools and equips first responder professionals to identify, report and respond to this issue in their own unique context.

PROVEN METHOD

To ensure all educational media is safe, culturally relevant, and sector specific, the material is developed with issue-focused experts and survivor-leader voices. Since conception, iEmpathize learning tools have trained more than 1,233,000 individuals, resulting in 2496+ calls made to the national hotline, 663+ likely cases generated, and 1230+ likely victims identified². Backed by research and evidence-based practices, the platform draws from the extensive training materials and outreach media library of iEmpathize.

¹(Polaris 2020); L.A. Regional Human Trafficking Task Force); (National Center for Missing and Exploited Children, May 2020) ² Truckers Against Trafficking



FOR MORE INFORMATION, VISIT: WWW.IEMPATHIZE.ORG
CONTACT: INFO@IEMPATHIZE.ORG OR CALL (303) 625-4074

FIRST RESPONDER TRAINING

FACILITATOR'S GUIDE

THANK YOU FOR YOUR LEADERSHIP!

You are in a unique position to impact many lives through the content you are delivering. You do not need to be an expert in human trafficking or a public speaker. You do need to see the value in leading with empathy.

The program is designed to ignite empathy to maximize your opportunity to recognize and respond to human trafficking victims and their need for help.



Thank you for your partnership in facilitating this program to accomplish this mission!

Your facilitator's guide includes

- pre and post survey
- Intro video 2:46
- Victim Centered approach 8:52
- Understanding 4 T's: trafficking, trafficker, targets, tactics
- Empathic Approach 10:40
- Red Flags 9:43
- Partnership and Collaboration 6:42

Downloadable pdfs you can print and distribute to your group are located on your account when you log in. Email info@iEmpathize.org for additional questions or help.

OBJECTIVES

- Understand the issue of human trafficking
- Recognize human trafficking scenarios on a call.
- Know your response protocols.
- Know your response partners



DEVELOP A RESPONSE PROTOCOL

BEFORE YOU GET STARTED

Know your district's or agency's policy and protocol to assess safety and referrals for support services - such as counseling - prior to beginning the course. Should anyone self-identify, peer identify, or you suspect a child is in danger, you should be ready to act. We recommend the following steps:

1. BE PREPARED WITH WORDS OF COMFORT AND NON-JUDGEMENT

If anyone approaches you for help, they have taken a leap of faith and courage. They may be revealing experiences they find embarrassing or shameful. No matter what they disclose, react with a neutral expression and words of kindness. Let compassion, empathy, and patience guide you. As you follow your protocol, tell them what steps you are taking, and why.

2. HUMAN SERVICES/CHILD WELFARE AGENCY

As a mandated reporter, you must report any suspicions or disclosures of abuse, including human trafficking, even if the perpetrator is not the child's parents. Child Welfare will conduct an investigation and involve law enforcement if necessary.

3. NATIONAL HUMAN TRAFFICKING RESOURCE CENTER

HOTLINE: 1-888-3737-888

Human Trafficking Hotline connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe. The toll-free phone, SMS text lines, and a live online chat function are available 24 hours a day, 7 days a week, 365 days a year. Help is available in English, Spanish, or more than 200 additional languages through an on-call interpreter. The hotline will also connect you to law enforcement when appropriate.

Call: 1-888-3737-888

Text: 233733

Chat: humantraffickinghotline.org/chat

Hearing and speech-impaired individuals can contact the Trafficking Hotline by dialing 711, the free national access number that connects to Telecommunications Relay Services (TRS).

4. ASSESS FOR SAFETY

First and foremost, always assess physical or medical needs. Do they need immediate intervention? Be sure you know who to escalate medical concerns to within your organization.

HUMAN TRAFFICKING TRAINING ALL STAR RESPONSE PROTOCOL FOR FIRST RESPONDERS

ERADICATING HUMAN TRAFFICKING IS A TEAM EFFORT

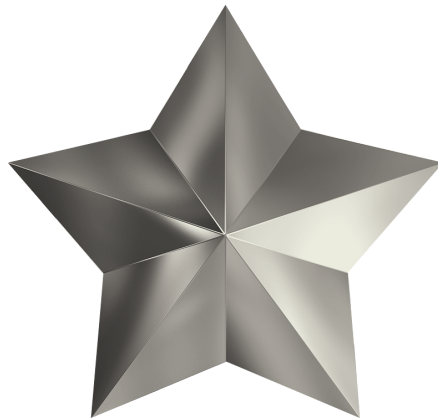
- Connect and collaborate with your local community team;
- Assign an internal leader to connect with the national team.

Many communities have local task forces that have established interagency connections and collaborative processes. For every Allstar agency, **write the name and number to call for suspected trafficking related situations.** If you are not yet connected, do an internet search to learn who is in your community and give them a call.

HUMAN TRAFFICKING TASK FORCE CONTACT

1ST RESPONDER POINT
PERSON

ADVOCACY AGENCY
CONTACT



LAW ENFORCEMENT
CONTACT

S.A.R.T. MEDICAL TEAM
CONTACT

HUMAN TRAFFICKING TRAINING ALL STAR RESPONSE PROTOCOL FOR FIRST RESPONDERS

ALL-STAR ROLES FURTHER EXPLAINED

INTERNAL POINT PERSON

This person will start and maintain a confidential internal database of all suspected HT situations, including when and where 1st responders encountered the suspect trafficking situation, as well as any descriptions of suspected trafficking victims and/or traffickers (names, DOB, tattoos, gang affiliations, red flags, location and car descriptions, license plate numbers and anything else gathered from the situation). This point person should report all details to the National Human Trafficking Hotline at (888) 373-7888 and to the local task force law enforcement liaison.

ADVOCACY AGENCY

This local organization will serve as the on-call victim advocate. Ideally, this organization answers calls 24/7 and is available to meet with victims within 60 minutes of a call from first responders. Effective victim advocates are able to help victims find emergency housing, legal help, mental health services, peer mentorship, and many more resources.

S.A.R.T. (SEXUAL ASSAULT RESPONSE TEAM)

Sexual assault response centers can receive sex trafficking victims and provide trauma-informed medical services.

HUMAN TRAFFICKING TASK FORCE

Comprehensive community task forces help establish and support interagency connections and collaborative processes. They may serve as a point person to help coordinate the entire all-star team and follow up on specific cases as needed.

HUMAN TRAFFICKING TRAINING FIRST RESPONDERS

RECOGNIZE RED FLAGS

PHYSICAL RED FLAGS

- *Calls for DOMESTIC VIOLENCE or SEXUAL ASSAULT*
- *Inappropriate dress, avoidance of eye contact (reckless eyeballing)*
- *Signs of physical abuse*
- *Bruises in various stages of healing*
- *Cigarette burns*
- *Injuries inconstant with the story being told*
- *Tattoos, condoms, lube, multiple ID's/no ID/someone else in possession of their ID*

AFFECT RED FLAGS

- *Blank eyes*
- *Avoiding eye contact*
- *Memory loss, confusion, sadness, anxiety, agitation, numbness, neurological issues and disassociation*
- *Seeming fearful of a person with them*
- *A person over-talking or answering questions for another person*
- *Unusually high fear of law enforcement*
- *Unusual fear at the mention of law enforcement*

Always remember: WHEN SOMETHING IS NOT RIGHT, LEARN TO TRUST YOUR GUT.

HUMAN TRAFFICKING TRAINING FIRST RESPONDERS

RESPOND - P.A.V.E. A CONNECTION

- **POSTURE:** Comfortable, Eye Level
- **ATTITUDE:** Curious, Concerned, Helpful
- **VOCABULARY:** "Person" instead of "Prostitute"; "What happened" instead of "What's wrong with you?"
- **EMPATHY:** "I want to make sure you're safe?" What if it were your family member?

ADDITIONAL QUESTIONS: WAYS TO ESTABLISH RELATIONSHIPS

- What kind of help do you think you could receive right now?
- What help do you need?
- Is there anything that would prevent you from getting that help?
- What kind of medical care do you have access to?
- What do you do with the money you make?
- Is there someone you have to share your money with? How much?
- What do you think would happen to you or others if you left?
- How much freedom do you feel you have to go out on your own?
- Who is someone you trust/ Can we help you get I touch with them?
- Do you have your ID with you? If not who keeps it for you?

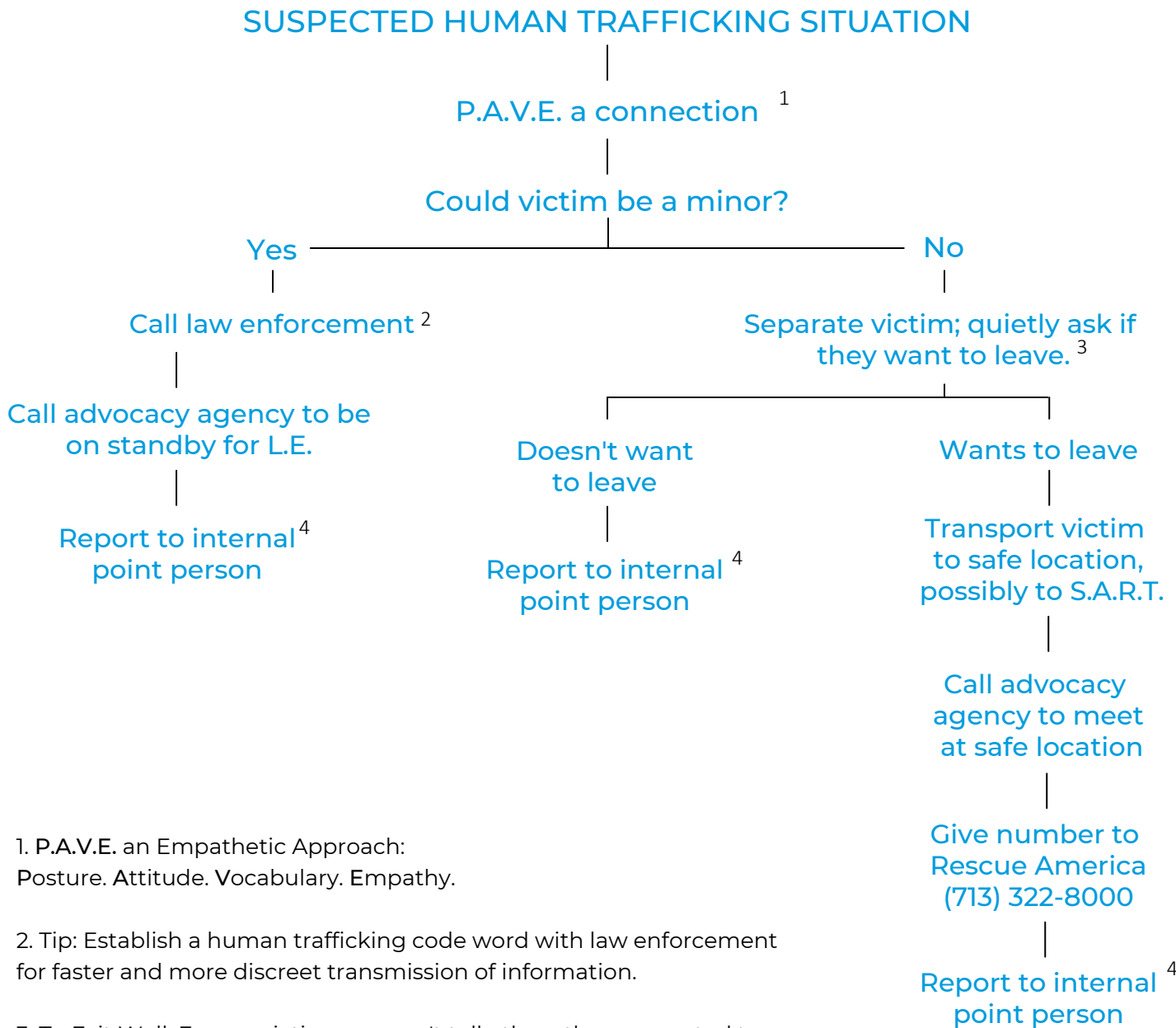
Remember:

I'll be as honest and forth coming as possible.

Mirror them. Be authentic.

Who What When Where Why??

HUMAN TRAFFICKING TRAINING ALL STAR RESPONSE PROTOCOL FOR FIRST RESPONDERS



1. P.A.V.E. an Empathetic Approach: Posture. Attitude. Vocabulary. Empathy.

2. Tip: Establish a human trafficking code word with law enforcement for faster and more discreet transmission of information.

3. To Exit Well: Ensure victim you won't tell others they requested to leave, you will give a believable reason (i.e. further medical attention, outstanding warrant), and you will take them to a safe place for help.

4. What to Report: Physical descriptions of all persons, tattoos, red flags, location, car descriptions, license plates, and anything else.